



Managed IT Services | Statement of Work

PROTECT MANAGED IT PLAN

Home-town IT Support to Protect You from Cyber Attacks



PRICING

\$19.99 /device/month

- ✓ Per device pricing
- ✓ Monitored Protection

INCLUDED SERVICES

Cyber Attack Protections

- Personal endpoint monitoring
- Local hosting support with remote access
- AI Agent Hacking Monitoring
- On-request Remote Security Check
 - Once per month max
- Free Security Clean Up (\$219.99 value per event)

Tech Support On Your Terms

- Remote diagnostic, password protection, and training
- As-needed email & phone support (paid hourly @ \$179.99/hr)
- 2-hour SLA (business hours)

Know Your Tech Team

- Georgetown based tech team
- Know when you're getting a scam call

Let Experts Handle the Hardware

- Onboarding & offboarding devices (\$79.99/device)
- BYOD set up (\$79.99/device)
- Monitor device warranties

Security Training Support

- Access to our security training courses
- Participate in live training sessions on how to protect yourself



TRANSPARENT PRICING GUARANTEE

- Does not cover servers
- Physical cabling / wiring
- Does not cover physical damage to devices (ask about our device protection)

Prices You Need to Know

New User/Device On-boarding - \$79.99 ea
Custom IT projects - \$179.99/hr
Emergency After-hours & Holidays- \$249.99/hr
Business Hours: 9:00 am - 5:00 pm M-F